#### The Pseudo-Dimension of Contracts

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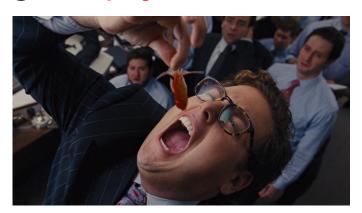
### **Contract Design**

Incentivize an agent to act in your interest through a contract

Incentivize a salesman to promote your product through a fixed-percent commission.



Incentivize an insured person to avoid risky behaviour through co-pays and deductibles.



Challenge: Can we learn a good contract using past data?

## The Principal-Agent Model

Outcomes and principal's rewards





agent's costs

low effort

agent's cost
\$0
\$100

no sale \$0	small sale \$200	big sale \$500
50%	50%	
	50%	50%

The principal does <u>not</u> observe agent's action (effort). The principal only observes the outcome (sale).

# The Principal-Agent Model

contract:

transfer
from principal to agent

no sale	small sale	big sale
\$0	\$200	\$500
\$0	\$100	\$400

agent's utility = expected transfer - agent's cost (determines the action)

low effort
high effort

no sale	small sale	big sale
50% × \$0	50% × \$100	
	50% × \$100	50% × \$400

cost
\$0
\$100

agent's utility
\$50
\$150

principal's utility = expected reward - expected transfer (our objective)

low effort
high effort

no sale	small sale	big sale
	50% × \$200	50% × \$500

expected transfer
\$250

principal's utility
\$100

## **Key Classes of Contracts**

Linear contracts: pay  $\alpha$ -fraction of reward  $\mathcal{C}_{linear} = [0, 1]$ 

example of a linear contract: transfer 10% of reward

transfer from principal to agent

no sale	small sale	big sale
\$0	\$200	\$500
\$0	\$20	\$50

Bounded contracts: w.l.o.g. transfer at most 1  $\mathcal{C}_{\mathrm{bounded}} = [0, 1]^{\#\mathrm{outcomes}}$  Unbounded contracts:

any transfer  $C_{\mathrm{unbounded}} = [\mathbf{0}, \infty)^{\mathrm{\#outcomes}}$ 

### **Our Model**

Unknown agent type drawn from a probability distribution. We only observe samples from that distribution.

agent (type 1)



low effort
high effort

no sale \$0	small sale \$200	big sale \$500
50%	50%	
	50%	50%

agent's cost
\$0
\$100

agent (type 2)



low effort

no sale \$0	small sale \$200	big sale \$500
80%	10%	10%
		100%

agent's cost
\$0
\$300

#### Our Model

Unknown agent type drawn from a probability distribution. We only observe samples from that distribution.

agent (type 1)



low effort
high effort

no sale \$0	small sale \$200	big sale \$500
50%	50%	
	50%	50%

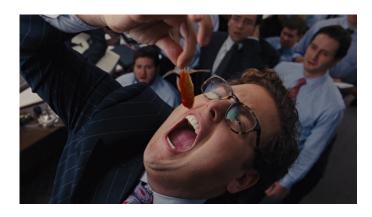
agent's type space 
$$\Theta = (\Delta^{\text{\#outcomes}})^{\text{\#actions}} \times \mathbb{R}^{\text{\#actions}}_{\geq 0}$$
 outcome distributions agent's costs

#### **Our Model**

Unknown agent type drawn from a probability distribution. We only observe samples from that distribution.



salesman's type: skillset



insured person's type: health predisposition

Health predisposition (agent's type) affects the probabilities of requiring treatments (outcomes) if the agent acts recklessly (action).

Specify the insurance policy (contract) using a sample of health records.

### **Related Work**

#### Learning contracts under different feedback models.

[Ho, Slivkins, Vaughan, 2014] [Cohen, Koren, Deligkas, 2018] [Zhu, Bates, Yang, Wang, Jiao, Jordan, 2023]

[Dütting, Guruganesh, Schneider, Wang, 2023] [Chen, Chen, Deng, Huang, 2024] [Bacchiocchi, Castiglioni, Marchesi, Gatti, 2024]

#### Optimizing for an agent drawn from a known distribution.

[Guruganesh, Schneider, Wang, 2020] [Castiglioni, Marchesi, Gatti, 2021] [Alon, Dütting, Talgam-Cohen, 2021] [Castiglioni, Marchesi, Gatti, 2022] [Guruganesh, Schneider, Wang, Zhao, 2023] [Alon, Dütting, Li, Talgam-Cohen, 2023]

#### Similar techniques in learning auctions.

[Balcan, Blum, Hartline, Mansour, 2005] [Cole, Roughgarden, 2015] [Morgenstern, Roughgarden, 2015] [Balcan, DeBlasio, Dick, Kingsford, Sandholm, Vitercik, 2021]

[Balcan, Sandholm, Vitercik, 2017] [Beyeler, Brero, Lubin, Seuken, 2024] [Soumalias, Heiss, Weissteiner, Seuken, 2024] [Soumalias, Weissteiner, Heiss, Seuken, 2024]

# The Learning Problem

Question 1: How many samples from the agent type distribution are needed to learn a near-optimal contract with high probability?

 $_{\star}$  principal's utility<sub>t</sub>( $\theta$ ) contract space  $\mathcal C$ distribution 2 agent's type space  $\Theta$ 

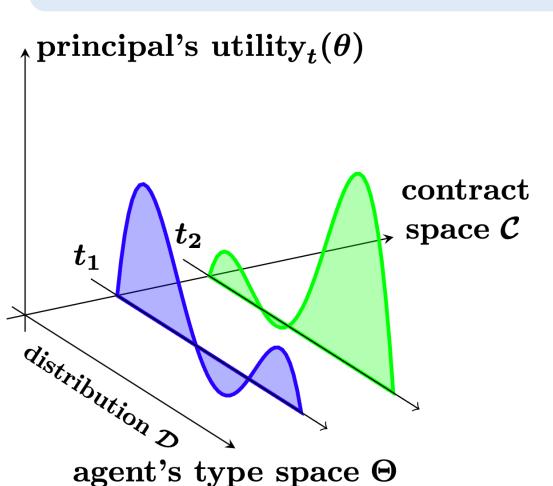
Find a contract t maximizing

 $\mathbb{E}_{\theta \sim \mathcal{D}}[\text{principal's utility}_t(\theta)]$ 

up to an additive error of  $\epsilon$ , with probability at least  $1 - \delta$ .

### The Pseudo-Dimension of Contracts

The pseudo-dimension is a combinatorial measure of complexity of a class of real-valued functions. [Pollard, 1984]



It can be applied to contract classes, viewed as classes of functions from agent's type to principal's utility.

It can be used to bound sample complexity (next slide).

It offers a new perspective on the simplicity vs optimality tradeoff.

### The Pseudo-Dimension of Contracts

#### Classic Theorem:

For any class  $C \subseteq C_{bounded}$ , it suffices to have

$$N = O\left((1/\epsilon)^2 \cdot \left(\text{Pdim}(\mathcal{C}) + \log(1/\delta)\right)\right)$$
 samples,

to learn a contract in  $\mathcal{C}$  that is optimal up to an additive error of  $\epsilon$ , with probability at least  $1 - \delta$ .

#### Research Direction

Question 1: How many samples from the agent type distribution are needed to learn a near-optimal contract with high probability?

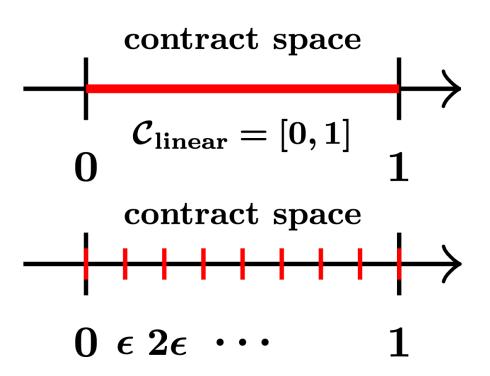
Question 2: What is the pseudo-dimension of key contract classes: linear, bounded, and unbounded?

Question 3: Are there contract classes with low pseudo-dimension that closely approximate key contract classes?

Approximation quality is measured by the representation error: the additive loss in principal's utility compared to original class.

#### **Linear Contracts**

Linear contracts: pay  $\alpha$ -fraction of reward  $\mathcal{C}_{linear} = [0, 1]$ 



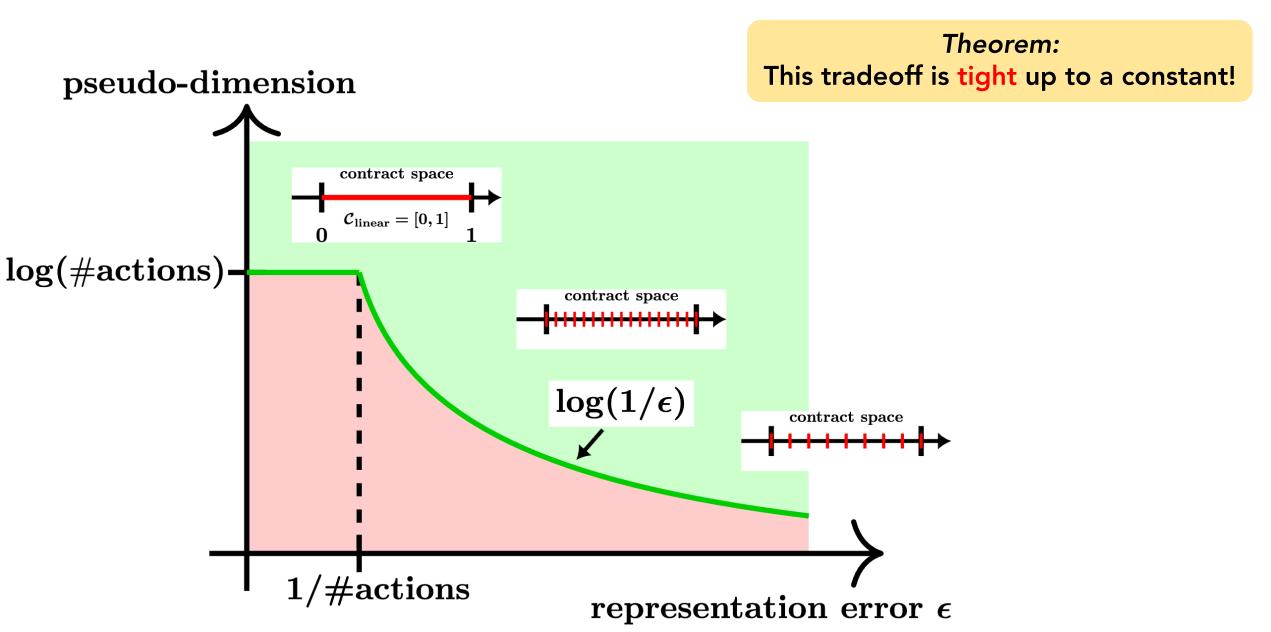
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Theorem (All Linear Contracts): Pdim(C_{linear}) = \Theta(log(\#actions))
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Issue: #actions can be infinite, e.g., when effort levels are [0,1] rather than {low, high}.

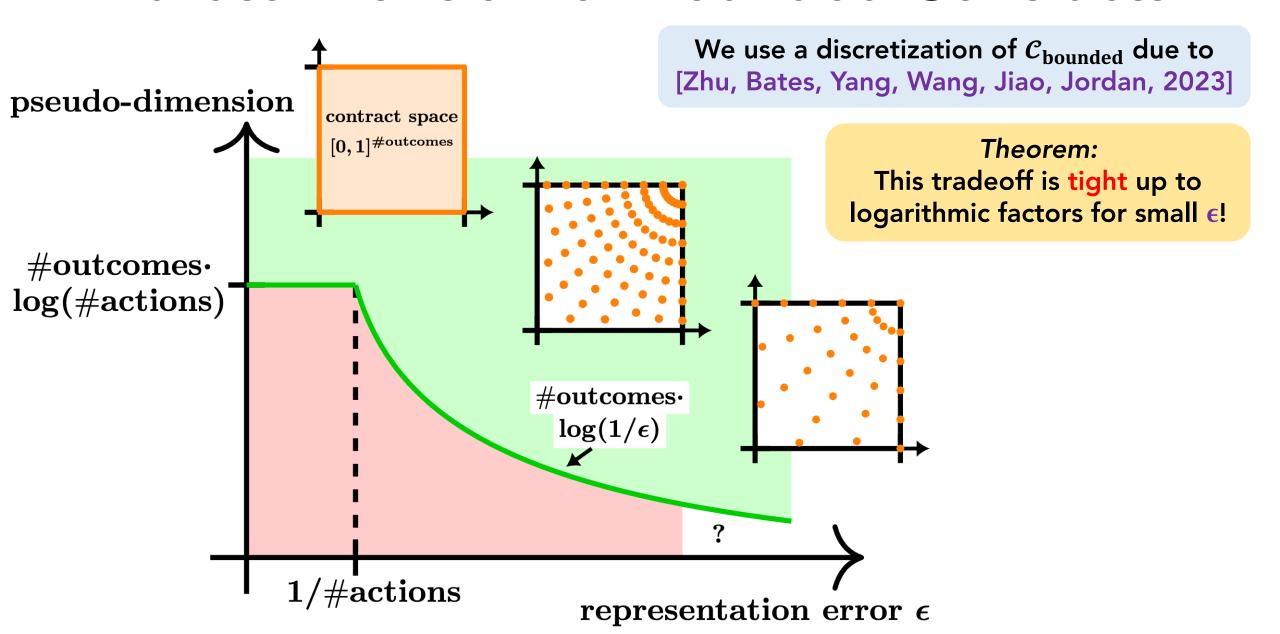
(i.e., principal's utility  $\geq$  OPT-LINEAR  $-\epsilon$ )

Works even for a continuous action space!

### Pareto Frontier for Linear Contracts



### Pareto Frontier for Bounded Contracts



# Sample Complexity

Our pseudo-dimension analysis leads to essentially tight bounds on sample complexity for linear and bounded contracts.

Theorem (Positive): We can learn linear contracts with sample complexity of  $\widetilde{\Theta}\left((1/\epsilon)^2 \cdot \log(1/\delta)\right)$ .

Theorem (Positive): We can learn bounded contracts with sample complexity of  $\widetilde{\Theta}\left((1/\epsilon)^2\cdot\left(\#\text{outcomes} + \log(1/\delta)\right)\right)$ .

In contrast, for unbounded contracts, we establish impossiblity.

Theorem (Negative): There is <u>no</u> algorithm with finite sample complexity for learning unbounded contracts.

### Main Insights

#### Main Results:

Near-tight bounds on pseudo-dimension and sample complexity.

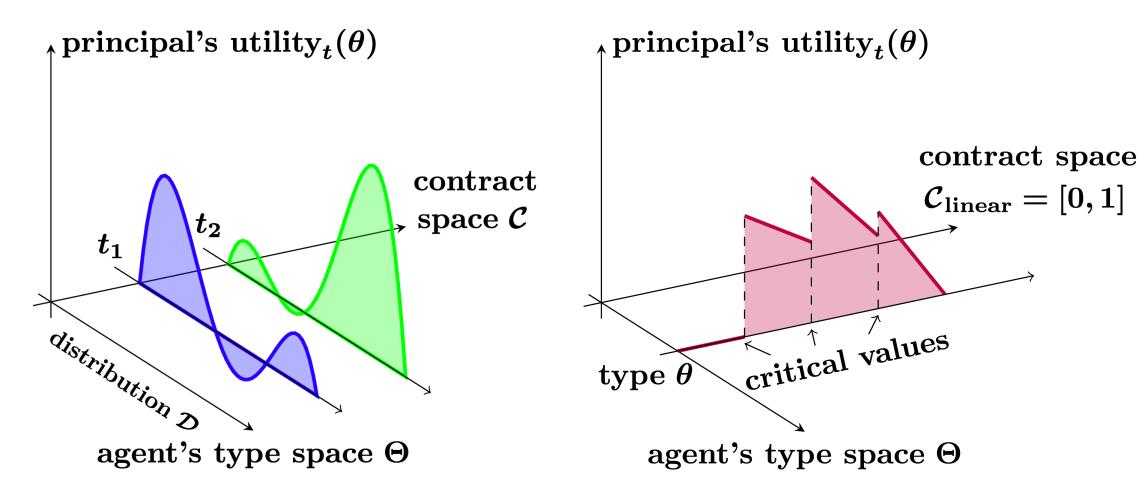
We also extend our analysis to piecewise linear contracts and menus of contracts (see the paper for details).

Structural Insight #1: Sample complexity of learning linear contracts depends on the number of critical values.

Structural Insight #2: We establish a strong separation between expert advice and bandit feedback in our setting.

## Structural Insight #1: Critical Values

Lemma [Dütting, Ezra, Feldman, Kesselheim, 2021]: For linear contracts, for any fixed agent's type  $\theta$ , the principal's utility is piecewise linear.



## Structural Insight #1: Critical Values

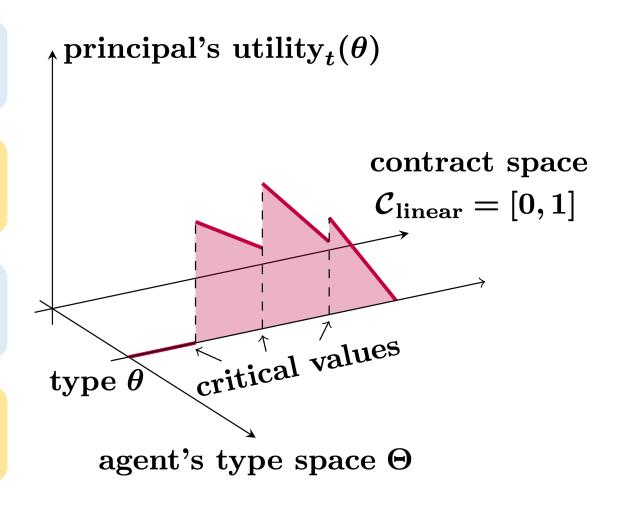
*Proof:*  $Pdim(C_{linear})$  ≤  $log(\#critical\ values)$  ≤ log(#actions)

First step is based on delineability. [Balcan, Sandholm, Vitercik, 2023]

New connection: sample complexity depends on #critical values.

In related problems, time complexity depends on #critical values.

Better bounds on #critical values are known for many special cases.



# Structural Insight #2: Experts vs Bandits

	Our Model: Expert Advice	Prior Work: Bandit Feedback
Samples	full agent's type	realized outcome
Sample complexity (bounded contracts)	Polynomial: $\widetilde{\Theta}\left((1/\epsilon)^2 \cdot \text{\#outcomes}\right)$	Exponential (even for fixed agent): $(1/\epsilon)^{\Theta(\text{\#outcomes})}$
Given a sample, we observe:	$\begin{array}{c} \text{expected principal's utility}_t(\theta) \\ \\ \text{type } \theta \\ \\ \text{agent's type space } \Theta \\ \\ \text{expected principal's utility} \\ \text{for all contracts} \end{array}$	realized principal's utility $t(\theta)$ contract $t$ space $C$ type $\theta$ agent's type space $\Theta$ realized principal's utility for one contract

# Structural Insight #2: Experts vs Bandits

	Our Model: Expert Advice	Prior Work: Bandit Feedback
Samples	full agent's type	realized outcome
Sample complexity (bounded contracts)	Polynomial: $\widetilde{\Theta}\left((1/\epsilon)^2 \cdot \# outcomes\right)$	Exponential (even for fixed agent): $(1/\epsilon)^{\Theta(\text{\#outcomes})}$
	We have to learn the agent's type distribution.	We have to learn both the agent's type distribution and the outcome distributions.  The hardness comes from learning the outcome distributions.

### Summary

We study sample complexity of contract design.

#### Key Takeaway:

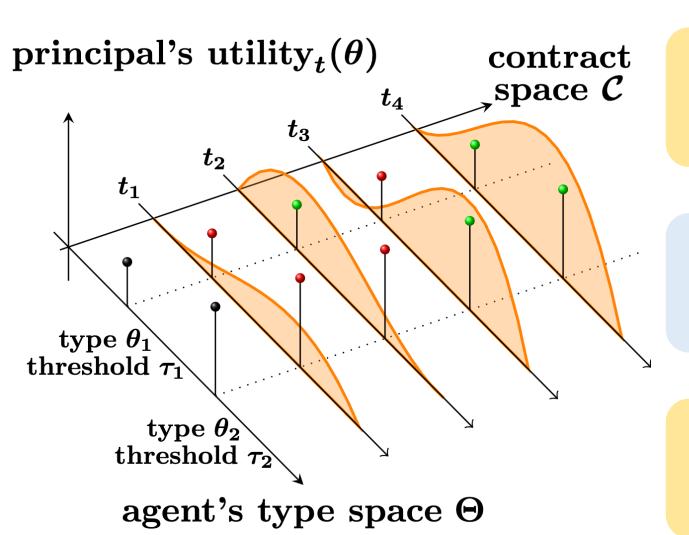
Pseudo-dimension leads to near-tight bounds on sample complexity.

Structural Insight #1: Sample complexity of learning linear contracts depends on the number of critical values.

Structural Insight #2: We establish a strong separation between expert advice and bandit feedback in our setting.

### Thank you!

### **Pseudo-Dimension of Contracts**



Definition (safe to skip): pseudo-dimension of  $\mathcal{C}$  = size of maximal shattering of types

Example: shattering of types  $\{\theta_1, \theta_2\}$  with thresholds  $\{\tau_1, \tau_2\}$  implies that pseudo-dimension is at least 2.

Pseudo-dimension is defined with respect to the agent's type space  $\Theta$ . It doesn't depend on distribution  $\mathcal{D}$ .